## Service Area Summaries Outturn 2020-21

Clt / Corporate				
-	Full Year	Outturn	Variance	
	Budaet £	£	£	Variance Explanation
Human Resources & Payroll				
Gross Direct Costs	377,192	399,768	22,576	6 See Note A Below:
IAS 19 Superannuation Adj	0	18,734	18,734	4 Pension fund adjustment (current service costs).
Gross Direct Income	(1,000)	(3,934)	(2,934	) Cycle scheme
Support Service Charges	(376,192)	(414,568)	(38,376	) See Note B Below:
	0	0	(	0

**Note A:** £16,638 - Salaries and oncosts higher than expected. £2,722 - Pensions Deficit Funding. £4,381 - Cycle scheme purchases. £32,698 - Occupational Health and general employment advice. (£30,696) - General training. Savings resulting from delays in the corporate training programme due to Covid. This will be ring-fenced in 2021/22 to provide leadership development to the six newly appointed Assistant Directors and the Corporate Leadership team.

**Note B:** £6,531 - Higher recharge from Computer Network and PCs. £2,715 - Higher recharge from Computer (Applications Team). £5,532 - Higher recharge from Insurances reflecting claims history. £3,076 - Higher recharge from Legal Services reflecting more staff time. (£54,672) - Higher internal recharges out reflecting higher service costs.

Registration Services			
Gross Direct Costs	246,243	209,166	(37,077) (£10,642) Staffing costs - change in team structure; (£43,091) Savings on printing, staffing and postage in connection with IER, offset by additional costs for equipment and PPE for the elections. £13,744 VAT
IAS 19 Superannuation Adj	0	7,736	due on prior elections. 7,736 Pension fund adjustment (current service costs).
Gross Direct Income	(54,120)	(42,636)	11,484 £7,180 - no income recharged for holding local elections; £2,574 - less grant income received for IER.
Support Service Charges	122,850	102,586	<ul> <li>(20,264) Lower recharges of (£13,148) to Customer Services reflecting reduced time spent and (£3,650) to CLT. Higher recharges of £3,526 to Postal &amp; Scanning Services. The balance consists of various minor variances.</li> </ul>
	314,973	276,852	(38,121)
Corporate Leadership Team	400.004	007 704	
Gross Direct Costs	480,324	337,764	<ul> <li>(142,560) (£115,840) - Salaries and oncosts lower following officer restructure. (£11,659) - Pension deficit funding.</li> <li>(£5,787) - Other professional fees. £4,212 - Marketing. (£7,768) - Mileage and subsistence.</li> <li>(£3,081) - Conference expenses</li> </ul>
IAS 19 Superannuation Adj	0	19,285	19,285 Pension fund adjustment (current service costs).
Support Service Charges	(480,324)	(357,049)	123,275 £20,213 - Higher recharge from legal Services as a result of more staff time. £104,264 - Reduced internal recharges out as a result of lower service costs
	0	0	0
Communications Gross Direct Costs	257,210	210,267	<ul> <li>(46,943) (£19,176) - Lower salaries and oncosts as a result of staff vacancies. (£17,002) - Lower marketing spend.</li> <li>(£5,700) - Lower digital promotion spend. (£6,030) - Lower pensions funding as a result of staff vacancies.</li> </ul>
IAS 19 Superannuation Adj	0	11.714	11,714 Pension fund adjustment (current service costs).
Capital Charges	0	62,451	62,451 Intangible Amortisation
Gross Direct Income	0	(1,830)	(1,830) No Major Variances.
Support Service Charges	(295,168)	(282,602)	12,566 See Note A below:
	(37,958)	0	37,958

**Note A:** (£4,511) - Lower recharges from Computer Services, reflecting reduced time spent. (£3,547) - Lower recharge from Admin Buildings. (£2,023) - Reduced recharges from Central Costs. (£2,219) - Reduced recharges from Digital Transformation. £26,720 - Reduced internal recharges out as a result of lower service costs

Total Clt / Corporate

277,015 276,852 (163)